
Cancellation and No-Show Policy

This policy has been established in order to provide the highest level of physical therapy service to all our patients. It has been proven that consistent attendance provides for the greatest opportunity for success. By providing us notice of a cancellation, we may be able to accommodate other patients with your appointment slot.

- Patients must call at least 24 hours prior to their scheduled time, when they knowingly are unable to make their appointment. Cancellations within 24 hours of appointment will be considered a late cancellation.
- **There is a \$50 no-show and/or late cancellation fee.**
- **After two (2) no shows/late cancellations within a 60-day period, the patient will be able to schedule same day appointments only.**
- Patients will be provided copies of their scheduled appointments and given appointment reminders by their choice of email, phone, or text.

Our practice firmly believes that good physical therapist/patient relationship is based upon understanding and good communication. Questions about cancellation and no-show policy should be directed to the office manager at 907-331-6992.

Please sign that you have read, understand, and agree to this cancellation and no-show policy.

Patient Signature

Date

Print Name